

WOW
privé



Summary of **BENEFITS**

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Card Discounts

Food Discounts

Valid on Constellation:

When up to 2 people dining member gets	:	50% discount
When 3 people dining member gets	:	33% discount
When 4 people dining member gets	:	25% discount
When 5 to 15 people dining member gets	:	20% discount
When dining alone	:	20% discount
Sunday Brunch	:	20% discount

Valid at Twilight & Wynd Grill:

Up to 15 people dining member gets	:	25% discount
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Beverage Discounts

Minimum 1 to maximum 15 people.

On alcoholic & non-alcoholic beverages members' avail	:	15% discount
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Rooms & Room Service

Members avail (On best available rate)	:	20% Discount
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Pastry Shop

Members avail	:	20% Discount
Happy Hours – 7:00pm to 11:00pm	:	50% Discount

Spa

Members avail	:	30% Discount
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Member's Day – Valid on all the restaurants & bar (Excluding Nazm & Dhuaan)

Every Tuesday & Wednesday Members avail	:	50% discount on Food
From 2 to 15 people dining	:	15% discount on Bev.

Member's Night – Valid on 'Twilight'

Every Tuesday & Thursday Members avail	:	Buy One Get One Drink
From 2 to 15 people	:	

Member's Happy Hours

IMFL House Brands & Select Beverages (11am to 6 pm)	:	Buy One Get One Drink
IMFL Premium Brands & Select Beverages (11am to 6 pm)	:	Buy Two Get Two Drink

GIFT CERTIFICATES

Rooms Certificates

Three (3) certificates entitle the guest for a complimentary double occupancy room night stay in a Premier category of room including breakfast for a couple. Subject to availability & club allocation. Taxes as applicable are to be borne by the guest.

Two (2) certificates entitle the guest for a 50% discount on the Best Available Rate (BAR). Subject to availability & club allocation. Taxes as applicable are to be borne by the guest.

Two (2) certificates entitle the guest to buy one room night stay at a special rate of INR 4000 all-inclusive for a Premier category of room with a complimentary dinner & breakfast for two at the all-day dining restaurant. Subject to availability and club allocation. Taxes as applicable are to be borne by the guest.

One (1) certificate entitles the guest for a special rate of INR 1500 plus taxes for Premier room only for a couple. Subject to availability and club allocation. Taxes as applicable are to be borne by the guest.

One (1) certificate entitles a member for a complimentary upgrade to the next category of room. Subject to availability and club allocation.

Dining Certificates

Two (2) certificates entitle the guest for a complimentary welcome meal - Fixed Menu or Buffet at the all - day dining restaurant, Constellation for two people. Valid from Monday to Friday for lunch or dinner. Excluding Sunday brunch.

Two (2) certificates entitle the guest for a complimentary buffet breakfast at the all - day dining restaurant, Constellation for two people. Valid from Monday to Friday.

Two (2) certificates entitle the guest for a 50% discount on food & 20% discount on beverage on a table up to 15 guests. Excluding Nazm and Dhuaan.

One (1) certificate entitles the guest for a 50% discount on food & 20% discount on beverage on a table up to 6 guests. Valid on Nazm & Dhuaan.

Five (5) certificates entitle the guest for a complimentary Sunday Brunch at Constellation for one guest when paying for two guests.

One (1) certificate entitles the guest for a special discount of INR 1,000/- valid on Constellation and Wynd Grill (valid on a minimum billing of INR 3,000/- all-inclusive).

One (1) certificate entitles the guest for a complimentary dish on ordering another main course dish valid on Constellation and Twilight (valid on equivalent or lower value dish).

One (1) certificate entitles the guest for a complimentary desert for each main course ordered. Valid at Constellation, Twilight & Wynd Grill.

Two (2) certificates entitle the guest to avail One Kg cake complimentary while dining.

Two (2) certificates entitle the guest to avail a 50% discount on cake.

Beverage Certificates

One (1) certificate entitles the guest for a complimentary bottle of house wine or 4 Cocktails / Mocktails, while dining at the restaurant.

Two (2) certificates entitle the guest for complimentary alcoholic drink at the restaurant or bar. One voucher entitles one 30ml drink, choice between rum, whisky, vodka, gin or regular Indian beer (Pint). Valid on IMFL drinks only excluding cocktail.

Two (2) certificates entitle the guest for complimentary non-alcoholic drink at the restaurant or bar. One voucher entitles one drink, choice between soft drink, soda or juice, excluding mocktail.

One (1) certificate entitles the guest for buy one get one drink for maximum up to four paid drinks.

Banquet & Event Certificates

One (1) certificate entitles the guest for a complimentary PDR usage for four hours, up to 6 people with a complimentary round on tea/coffee and cookies.

One (1) certificate entitles the guest to avail a 10% discount on banquet and event booking on the published rates.

Two (2) certificates entitle the member for a special rate of INR 850 plus applicable taxes for vegetarian HI-Tea menu & INR 950 plus applicable taxes for a non-vegetarian HI-Tea Menu on a table of minimum 10 to maximum 25 people at the restaurant.

BROAD TERMS & CONDITIONS

1. WOW Privé membership card / package fee is INR. 8,898.31/- plus applicable taxes INR 1,601.69/- (18% GST) i.e. Rs. 10,500/- for one entire year.
2. WOW Privé membership is valid for one year from the month of purchase.
3. WOW Privé membership card / package once purchased cannot be cancelled or refunded.
4. WOW Privé membership card, only 1 (one) card per table, per dining visit will be accepted.
5. WOW Privé membership card discounts & gift certificates are not valid on blackout dates. Blackout dates include Christmas Eve, Christmas Day, New Year's Eve, New Year's Day, Valentine's Day & any other day as specified by the hotel.
6. WOW Privé membership card is an individual, non-transferable card that is personally embossed with the member's name, membership number and expiration date. This card does not entitle the members to any credit facilities therefore the payment should be made by cash or credit card or debit card on presentation of the bill.
7. Membership benefits will be honoured only upon presentation of a valid membership card.
8. The membership card discounts, and certificates will all be valid for 12 months from the month of purchase. All lost or stolen cards should be reported immediately. An administration fee of Rs. 500 will be charged to the member and replacement will be issued with the same expiration date. No new certificates will be issued with the replacement card.
9. WOW Privé membership card is the property of Hotel WOW Indore who reserves the right to withdraw membership privileges or retain or recall the card in cases of misuse or misconduct/ behaviour to the hotel's environment by the member or their guest.
10. All the certificates are transferable.
11. Certificate benefits will only be awarded upon the presentation of corresponding certificate.
12. Please note that lost gift vouchers will not be replaced.
13. Benefits will only be honoured upon the presentation of the corresponding gift certificate. Please note loss or theft of certificates are the member's responsibility and therefore will not be replaced. Money cannot be refunded in such case.
14. Limitation of Liability – Hotel WOW Indore if found liable to the member or his guest then such claim is strictly limited to the annual cost of the membership INR 8,898.31/-, excluding applicable taxes.
15. For administrative, marketing and accounting purposes, WOW Privé of Hotel WOW Indore and its associated companies may hold relevant information specific to the membership programme from the members, WOW Privé shall be entitled to contact the respective member on his given contact details for marketing related information, via Email, SMS & Phone.
16. The membership of WOW Privé is sold / marketed only through its vendor company Hotel Solutions India, no other party other than Hotel Solutions India is authorized to sell the membership. The unauthorized reproduction, sale or resale of any portion of this membership package as a whole or part is illegal. Should any of the parties other than Hotel Solutions India is found involved whether directly or indirectly in this activity, in such a case the membership as a whole or part so issued shall be terminated with effect. Refund shall not be processed in such a case.
17. WOW Privé reserves the right to change, modify, add, delete any benefit and terms & conditions of WOW Privé membership programme without giving any prior notice.